

## **Important Information**

Avid recommends that you read all the information in this ReadMe file thoroughly before installing or using any new software release.

**Important:** Search the Avid Knowledge Base for the most up-to-date ReadMe file, which contains the latest information that might have become available after the documentation was published.

Welcome to Avid MediaLog. For information on using MediaLog, access the Help supplied with your application.

## **Known Limitations**

- You must first log in as an Administrator, install the MediaLog application, and initially launch the application as an Administrator. You may then subsequently run MediaLog as a Regular User.
- Previously, we stated we supported logging from DV devices. This information was not accurate. Logging from DV devices is not available in the current MediaLog application.
- ➤ Exporting a bin as AFE might cause an access violation.

**Workaround:** Click OK. An AFE file is created in the chosen destination.

➤ If you try to batch capture clips created in MediaLog, the capture might end with an error message "AudioCompAssistantForMSM.c."

**Workaround:** Deselect the setting "Use the audio sample bit depth logged for each clip" in the Batch tab of the Capture Settings dialog box.

- ➤ At this time you cannot export an AFE file from the Macintosh version of MediaLog.
- You cannot use the Keys tab in the Logging Settings dialog box.
- You cannot use the Delay Audio setting in the Logging Tool.

## If You Need Help

If you are having trouble using Avid MediaLog:

- 1. Retry the action, carefully following the instructions given for that task. It is especially important to check each step of your workflow.
- 2. Check this ReadMe file for the latest information that might have become available after the documentation was published. Also check online for the most up-to-date ReadMe because the online version is updated whenever new information becomes available. To view the online ReadMe, select ReadMe from the Help menu, or visit the Knowledge Base at www.avid.com/readme.
- 3. Check the documentation that came with your Avid application or your hardware for maintenance or hardware-related issues.
- 4. Visit Avid Online Support at <a href="www.avid.com/onlineSupport">www.avid.com/onlineSupport</a>. Online support is available 24 hours per day, 7 days per week. Search the Knowledge Base to find answers, to view error messages, to access troubleshooting tips, to download updates, and to read or join online message-board discussions.

# **Accessing Online Support**

Avid Online Support is available 24 hours per day, 7 days per week. Search the Knowledge Base to find answers, to view error messages, to access troubleshooting tips, to download updates, and to read/join online message-board discussions.

### To access Avid Online Support:

► Go to www.avid.com/onlineSupport/.

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### **Technical Support Information**

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